



Child Care for Medical, Healthcare, and First Responder Workers

Effective July 20, 2020, Riverside County Office of Education (RCOE ECE), is available to provide needed child care services for those working in the Medical, Healthcare, and First Responder sectors.



If you are a medical, health care, or first responder worker in need of child care, who should you contact?

- Contact the RCOE ECE team through email at cclupdates@rcoe.us.
- If you do not have access to email, please call (800) 442-4927 and leave a message.
- Please be sure to identify yourself as a medical, healthcare, or first responder worker.
- Provide your best contact phone number and email
- A member of the RCOE ECE team will contact you within one business day. In many cases, services can begin immediately.

What services will be provided?

- For those still physically reporting to their worksite, a temporary subsidized payment to assist with the cost of child care services for your children (ages birth to 13) through September 30, 2020* to allow you to continue working during this time (paid directly to your child care provider).
- If services are still needed beyond September 30, 2020*, families may apply and submit documentation to determine if they qualify for other state-subsidized child care services.

** Services are authorized through September 30, 2020, unless funding is extended. The application period and offering of services is based upon availability of funding.*

What do I need to do to get started?

- Contact RCOE ECE to request services through email at cclupdates@rcoe.us or by calling (800) 442-4927 (please be sure to identify yourself as a medical, healthcare, or first responder worker and provide your best contact phone number and email).
- Complete the COVID-19 2020 Confidential Application for Emergency Childcare Services and the COVID-19 Self-Certification document.
- Provide the information for your selected child care provider and complete any documentation required by your child care provider.

A listing of open and available licensed programs can be accessed through this link: <https://secureweb.rcoe.us/ONLINEREF/> or by calling (800) 442-4927.

- Complete daily attendance records with your provider to facilitate direct payment to your provider.